

QUALITY POLICY OF KAOTECH MARINE SERVICES SP. Z O.O.

In its quest for achieving the position of a leading mechanical firm, the mission of Kaotech Marine Services Sp. z o.o. is focusing on the needs of clients in order to meet the needs by offering services at the highest level.

The keystones of the quality policy of the Firm are:

- The qualified and motivated personnel;
- The partnership relations with counterparties;
- The technological development of the business.

The primary objectives of the Firm are:

- The correct identification of the client's expectations and the reliable assessment of possibilities for fulfilling them;
- The prompt and flexible response to varying factors that are the prerequisites for the provision of services;
- The precise and timely execution of orders for repairs and servicing;
- The expanding of the offer by services tailored to specific needs of business partners.

The above objectives are accomplished by the Firm through:

- The transparent terms and conditions of the cooperation with counterparties;
- The constant enhancement of qualifications and the improvement of the skills of the staff;
- The successive upgrading of the technical facilities;
- The prevention of potential risks and the control of the risk level in regard to HSAW;
- The improving of teamwork methods based on good communication and mutual trust;
- The monitoring and envisaging of changes to the business environment;
- The conscientious implementation and adhering to the quality procedures by all the personnel, in all areas of the Firm's business and at all stages of contact with the client.

The Board of Directors at Kaotech Marine Services Sp. z o.o. undertakes to meet the applicable requirements and to maintain the Quality Management System to the ISO 9001 and to continually improve the latter by adapting it to: changing market conditions, social-economic environment and growing requirements and needs of clients.

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